



Requirements to be adhered to when a request in terms of the Promotion of Access to Information Act NO. 2 OF 2000 (PAIA) is made.

In terms of Section 53 (1) of the PAIA you are required to complete Form C as prescribed.

The completed Form C can be sent for the attention of Rakesh Ishwardeen (currently the Information Officer for the purpose of the PAIA) as follows:

Fax: 011 912 3168

Postal Address: The Information Officer (PAIA)

MTN

Private Bag 9955

CRESTA

2118

The following documents must be attached to the Form C:

Copy of ID

Proof of ownership in respect of the Cellular number on which information is requested

Consent Letter (where the request is made on behalf of another person).

The Information Officer will then check your Form C for compliance with the PAIA and then send it for processing. Once the request has been processed, you will be contacted to arrange for payment of the prescribed processing fee.

In terms of the Act, there is a period of 30 days within which your request will be processed and the information submitted to you if your application has been approved.

The record will only be sent through to you once this payment has been made.

Payment can be made into MTN's revenue account as follows:

Standard Bank of SA:

Sandton Branch – Code 019205

Account Number: 022686274

Ref No: Name and cellular number of the requester.

Kindly remember to fax through proof of payment to The Fraud Department on fax number 011 912 3168, upon which the record will be send to you.